



-ST. JUDE CHILDREN'S RESEARCH HOSPITAL-

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Danny Thomas, Founder

May 30, 1995

Terry Braverman
Terry Braverman & Company

Dear Mr. Braverman:

I want to thank you for presenting "When The Going Gets Tough, The Tough Lighten Up!" at St. Jude last week. We are presently undergoing a great deal of change, and using humor has not been high on the priority list. Thank you for reminding us of the need to lighten up and life more fully.

The evaluations of the seminar were excellent. Participants came away with practical ideas for using in life situations, and we see a number of red clown noses around the hospital now! The new communication skills you taught us help to adapt our behavior to all different kinds of people and promote greater understanding. Learning to deal with others who are stressed, and stressful situations in the workplace is certainly the practical information that we plan to use.

Thank you again.

Sincerely,

Robin N. Mobley
Director of Education