



Corporate Services Building
27940 Livestock •
Warren, MI
48092-2408

March 12, 2001

Terry Braverman
Terry Braverman & Company
P.O. Box 11571
Marina del Rey, CA 90295

Dear Terry,

Thank you for presenting the value of fun, humor and laughter in the workplace. Our audience truly enjoyed your messages!

Much success to you!

Sincerely,

A handwritten signature in cursive script that reads "Mary Naber".

Mary Naber
Corporate Director,
Organizational Effectiveness