



California Hospital Medical Center

CHW

Education Services

March 29th, 2006

Terry Braverman & Company
P.O. Box 11571
Marina del Rey, CA 90295

Dear Terry,

Thank you for making this retreat one of the best California Hospital Medical Center has ever experienced. It was wonderful working with you in accommodating our organizational needs. Many attendees have since come to me thanking me for the experience.

Your presentation was light hearted/funny and just the perfect program for our management team. In addition, you presented information in a manner that had meaning and substance. We especially enjoyed the part on different cultures and humor as we are about to launch a cultural diversity training program at the hospital.

Again, thanks for the laughs, learning, and levity!! It was a wonderful afternoon and you helped set the pace for a meaningful retreat.

Regards,

Sheldon

Sheldon Lewin MSW, LCSW, MBA
Director of Education/Organizational Development